



Saunakonkeli

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Terms & Conditions

Cancellation Policy

- Cancellations until 30 days prior to activity start is refunded and changes can be done without a cost in this period as long as the change does not influence an associated tour itinerary.
- Cancellation and changes later than 30 days prior to activity start cannot be done or refunded. This also applies if you order less than 30 days prior to the date of activity.
- Note that there is a 10% booking fee included in the trip payment which is not refundable if you have to cancel for any reason whatsoever.
- The booking is confirmed when the booking fee 10% is paid. The remaining 90% will be charged 14 days prior to the start of the activity.
- Changes and cancellations need to be completed through Saunakonkeli customer service, or else they will not be refunded.
- Saunakonkeli do not offer cancellation protection, so we recommend everyone to buy a private travel insurance covering potential cancellation.
- Planned activities are subject to change due to unforeseen circumstances, at the sole discretion of Saunakonkeli.

All contractual relations between Saunakonkeli and the customer shall always comply with Finnish law. Any dispute between Saunakonkeli and the customer shall be resolved primarily by negotiation and if the matter cannot be resolved by negotiation or in any other way, the matter will always be settled in the Finnish court.

Guides

The trips can be led by Mr. Juha Kumara or Mr. Matti Kemi or another experienced guide approved by Saunakonkeli.

Insurance policy

Saunakonkeli guided tours and ceremonies do not include any personal accident, cancellation, third party liability or personal injury insurance. We will accept no responsibility whatsoever in respect of loss or damage to personal property.

Liability

AGREEMENT, WAIVER, AND RELEASE OF LIABILITY

1. The use of drugs, medication or alcohol prior to or during the sauna session may lead to dizziness or unconsciousness.
2. Please consult your physician if you are in doubt of your ability to use sauna.
3. Please discontinue the use of the sauna if you feel light-headed, dizzy, or heat exhausted.
4. It is advisable to drink water before and after the sauna session.
5. If you have an open wound, you will not be permitted to use the sauna.
6. Guests using any medications must consult a physician or pharmacist prior to the use of the sauna.
7. Pregnant women should consult a physician prior to the use of the sauna. Excessive body temperatures have a potential for causing fetal damage during the early stages of pregnancy.
8. Do not use any lotions, make-up or chemicals prior to the sauna session. These items may block pores and affect perspiration as well as stain the wood in the sauna or cause irritation to other guests.

It is solely your responsibility to monitor your body and its reactions and determine if it is appropriate to use the sauna. You alone are responsible for your safety and well-being.

Although sauna is not dangerous and has many health benefits, I acknowledge and accept the risks by the use of the sauna. I voluntarily assume the risk of injury, accident or death

which may arise from the use of the sauna. I and any of my heirs, executors, representatives, or assigns hereby release me from all claims or liabilities for personal injury or property damages of any kind sustained during the Saunakonkeli tour or ceremony, use of the sauna, and from any advice provided by an employee, independent contractor, or any representative of Saunakonkeli. I agree that this Application and Waiver is in effect for all tours, ceremonies and sauna sessions with Saunakonkeli and will not expire unless requested by either party and understand it is my personal responsibility to consult with my doctor regarding my participation.

First and Last Name:

Signature:

Date (yyyy/mm/dd):

Saunakonkeli

Sauna guidance, tours & ceremonies

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